



## ENABLING EFFECTIVE LEADERSHIP IN A CHANGED WORLD

### **BETTER UNDERSTAND YOUR OWN MANAGEMENT CAPABILITIES - AND LEAD BY EXAMPLE**

The LEAD Right 1.0 programme includes four highly interactive modules and has been designed to help leaders and managers understand and reflect on their leadership qualities. By focusing on different communication and conflict management styles, as well as building resilience, managers will be better equipped to lead their teams in alignment with organisational goals.

#### **Communicating at Your BEST**

Understand the strengths and challenges of different communication styles and learn how to use each one to build trust, drive collaboration and establish your credibility.

#### **Solving Problems and Making Decisions**

Enhance your ability to solve problems and make decisions with a solution mindset.

#### **Resolving Conflict: Having Courageous Conversations**

Learn how to have courageous conversations, create alignment between employee and organisation, and become more effective at managing conflict.

#### **Managing and Championing Change**

Strengthen your personal change management styles and build greater personal resilience and effectiveness in your role.

# LEAD WITH GREATER SELF-AWARENESS



## SUPPORT IS TAILORED TO EACH INDIVIDUAL, AND PROVIDES PARTICIPANTS WITH ACTIONABLE TAKEAWAYS:

- **BETTER COMMUNICATION** - Identify the most effective approach for each communication style and familiarise yourself with overcoming common communication challenges.
- **RESOLVE CONFLICT** - Understand your preferred style for handling conflict, and how to apply conflict management skills and techniques more effectively.
- **BECOME A PROBLEM SOLVER** - Learn a five-step model for problem solving and decision making that will help you identify and resolve work-related challenges.
- **BE A CHAMPION OF CHANGE** - Develop your personal resilience and effectiveness in managing and dealing with change, ensuring productivity and performance are maintained.

## WHY CHOOSE RIGHT MANAGEMENT SUPPORT?

Having an understanding of current capabilities and potential development areas is crucial to leading and driving success. LEAD Right 1.0 will help you communicate at your best, resolve conflict, develop a solutions mindset and champion change with resilience.

## WOULD YOU LIKE TO LEARN MORE?

Get in touch:

[CareerExperts@right.com](mailto:CareerExperts@right.com) | +44 (0) 207 4696 660



### Completely Virtual Delivery

Engage with your support from anywhere in the world, enabling greater comfort and flexibility in your learning.



### Self-Directed Learning

Take a more proactive and autonomous approach to your own development, whether that be refining existing or learning new skills and behaviours.

Talent Solutions combines our leading global offerings RPO, TAPFIN-MSP and Right Management to help organizations address their complex workforce needs. Talent Solutions leverages our deep industry expertise and understanding of what talent wants to provide end-to-end, data-driven capabilities across the talent lifecycle. From talent attraction and acquisition to upskilling, development and retention, we provide seamless delivery, leveraging best in breed technology, and extensive workforce insights across multiple countries at scale.

Right Management is our global talent management offering for outplacement, career management and leader development solutions.